

MANUFACTURING EXTENSION PARTNERSHIP

Success Stories from the Field

Consolidated Plastic Products

Missouri Enterprise

Consolidated Plastic Products Achieves Iso 9001:2000 Certification

Client Profile:

Consolidated Plastic Products is a precision injection molder of thermoplastic components for the automotive and consumer product markets. Major customers include Dura and TG Missouri. Founded in Bloomfield, Missouri in 1988, Consolidated Plastic Products has grown from two to 35 employees.

Situation:

In 2002, Consolidated Plastic Products decided to pursue registration to the new ISO 9001:2000 standard. Though none of its customers had requested certification, the company felt ISO could have a big impact on future business growth. Consolidated Plastic Products contacted Missouri Enterprise, a NIST MEP network affiliate, for assistance.

Solution:

Missouri Enterprise conducted an initial visit and gap audit to determine the best course of implementation for Consolidated Plastic Products' ISO 9001:2000 registration process. Missouri Enterprise helped write the quality manual and procedures that are required by the ISO 9001:2000 standard. Missouri Enterprise also performed plant-wide employee ISO 9001:2000 orientation training and provided internal auditor training to key employees. Consolidated Plastic Products actively participated in every step of the preparations leading up to its final audit. The company received its ISO 9001:2000 certification in April 2003.

Results:

Achieved ISO 9001:2000 certification.
Improved customer's perception and increased competitive position.
Created 20 new jobs.
Anticipating growth in sales and corresponding workforce increases.

Testimonial:

"Missouri Enterprise was very instrumental in our recent achievement of ISO 9001:2000 registration. It was a through pleasure working with such an outstanding organization as Missouri Enterprise."

Ron Wright, Quality Manager

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